

The Airport Assistance Experience with

BRITISH AIRWAYS 



Accessible Aviation

This training course for **healthcare and travel professionals** will develop your practical knowledge of the airport environment, so you can support your clients with a disability or complex health need to achieve a comfortable flight.



With the expert guidance of UK airports and their assistance providers, we provide a tour to increase your knowledge and confidence of the support available to achieve a smooth navigation of this environment.

Heathrow



Join us as we explain and show:

- The facilities available for passengers requiring assistance
- The processes of arrival, check-in, security and boarding
- The equipment and services used to make the journey comfortable
- How a wheelchair is loaded into the aircraft
- The duties and legal framework for UK Airports
- How passengers can prepare for flight
- How to book assistance and support





This course is for:

Occupational therapists, nurses involved in patient's repatriation, specialist travel agents, accessible tourism experts, airport assistance managers, professionals who support their clients or customers in making life choices when flying is involved.

Location

London Heathrow with British Airways

You will require a Passport or UK Driving License and must complete security checks in advance

Dates and times

Tuesday 3rd October 2023

The course is one full day, normally commencing at 14.00 and closing at 20:00.

Booking

Cost per course: £250 + VAT, including light refreshments

Places are very limited. To book your space contact us at mobility@qef.org.uk



“Brilliant, very informative, detailed and well thought out”

“I already had quite a good knowledge but now it has all been re-enforced, having been able to walk the trail myself.”

