

Complex neurological care – client journey

Information for health professionals



Care and
Rehabilitation
Centre

- 1 Review of client referral form/information
- 2 Clinical triage and decision whether to admit to service
- 3 Review of agreed funding where appropriate and anticipated length of stay
- 4 Planning for safe admission and agree admission date
- 5 On Admission – welcome and initial orientation
- 6 **Weeks one and two:**
Ongoing weekly ward rounds led by consultant in neuro rehabilitation medicine
MDT assessment – required disciplines complete initial assessment and identify key impairments
- 7 **Week two onwards:**
MDT discuss initial therapy assessment and findings, set MDT and discipline specific goals and specific outcome meas to prevent secondary complications, manage disability and promote quality of life.
- 8 **Weeks three – four onwards:**
Holistic, client-centred MDT meeting with client, which may also include family, to discuss outcome of assessments, share and discuss care plan, goals and future interventions required.
- 9 Monthly MDT review meetings and clinical update meetings with client, relevant clinicians and possible family member.
Options for possible discharge destinations will be discussed, including possibility of remaining at CRC if appropriate.
- 10 Regular holistic review of clients 24-hour routine with a focus on quality of life.
- 11 **Discharge planning:**
When appropriate discharge planning commences. Robust transition process in place - clinical recommendations provided to maintain client care, therapy and safety on onward journey.

Admission criteria available at www.qef.org.uk/professionals/crc
Call the team to discuss potential referrals on **01372 841 111**